

# Consumer Grievance Redressal Forum

FOR BSES YAMUNA POWER LIMITED

(Constituted under section 42 (5) of Indian Electricity Act, 2003)

Sub-Station Building BSES (YPL) Regd. Office Karkardooma,

Shahdara, Delhi-110032

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SECV/CHN 015/08NKS

## C A No. Applied for Complaint No. 485/2024

### In the matter of:

Ranjeet Kumar .....Complainant

### VERSUS

BSES Yamuna Power Limited .....Respondent

### Quorum:

1. Mr. P.K. Singh, Chairman
2. Mr. P.K. Agrawal, Member (Legal)
3. Mr. S.R. Khan, Member (Technical)
4. Mr. H.S. Sohal, Member

### Appearance:

1. Mr. Imran Ul Haq Siddiqi, Counsel of the complainant
2. Mr. Akash Swami, Mr. R.S. Bisht & Mr. Akshat Aggarwal on behalf of respondent

### ORDER

Date of Hearing: 20<sup>th</sup> March, 2025

Date of Order: 25<sup>th</sup> March, 2025

### Order Pronounced By:- Mr. S.R. Khan, Member (Technical)

1. The brief facts of the case giving rise to this grievance are that the complainant applied for new electricity connection for staircase at premises no. New No.-I-29, Common Stair & Old No. I-76-A, Garhwali Mohalla, Laxmi Nagar, Delhi-110092, vide request no. 8007101897. The application of complainant was rejected by Opposite Party (OP) BYPL on the pretext of Common connection not feasible, but complainant stated that there feasibility is available.

Attested True Copy

Secretary  
CGRF(BYPL)

1 of 3

Complaint No. 485/2024

2. The respondent in reply briefly stated that the present complaint has been filed by the complainant seeking for new electricity connection for stair case at premises no. New No.-I-29, Common Stair & Old No. I-76-A, Garhwali Mohalla, Laxmi Nagar, Delhi-110092, vide request no. 8007101897. The application of the new connection was rejected on account of **Firstly**; Technical Feasibility is not made out at the applied premises as there is no common load separately metered meaning thereby that all the wiring of common load should be separately metered in terms of the DERC Regulations. **Secondly**; NOC from all the owners/registered consumers of the existing connections residing in the applied premises.
  
3. In rejoinder to the reply denying OP's allegation reiterating his claim complainant filed NOC's for all the residents of the building. The complainant stated that he had filed NOC's with ID's of the all the owners of the building for connection in common stairs which is also confirmed by respondent. The complainant also stated that the other objections of OP in releasing the common stair case connection are not maintainable in view of DERC Regulation 11 (1) (iv).  
The rejoinder further stated that the complainant has applied for new electricity connection under Domestic 3 category and as per tariff order 2020-21 a separate connection can be given for staircase purpose under DOM 3 category. Along with rejoinder the complainant submitted test report showing separate load for common stairs.
  
4. Since the complainant has fulfilled the requirement of the OP by filing NOC of the other owners/registered consumers of the applied building, thus no objection of OP remains pending for release of the new connection to the complainant. Therefore, OP should release the new electricity connection as applied for by the complainant.

Complaint No. 485/2024

ORDER

Complaint is allowed. Respondent is directed to release the new connection applied by complainant vide application no. 80077101897 at premises no. New No.-I-29, Common Stair & Old No. I-76-A, Garhwali Mohalla, Laxmi Nagar, Delhi-110092, after completion of all the commercial formalities as per DERC Regulations 2017.

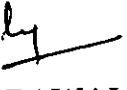
This Order shall be complied within 21 days of the receipt of the certified copy or from the date it is uploaded on the Website of the Forum; whichever is earlier.

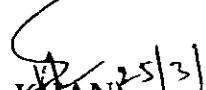
The parties are hereby informed that instant Order is appealable by the Consumer before the Ombudsman within 30 days of the receipt of the Order.

If the Order is not appealed against within the stipulated time, the same shall be deemed to have attained finally.

Any contravention of these Orders is punishable under Section 142 of the Electricity Act 2003.

  
(H.S. SOHAL)  
MEMBER

  
(P.K. AGRAWAL)  
MEMBER (LEGAL)

  
(S.R. KHAN)  
MEMBER (TECH.)

  
(P.K. SINGH)  
CHAIRMAN

3 of 3

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Secretary  
CGRF (BYPL)